

TERMS AND CONDITIONS

PAYMENT

ONLYSOG accepts credit/debit cards for all orders within the United States. All international orders via PayPal.

PRICING

ONLYSOG makes every effort to ensure that all prices are correct. However, prices that are a result of an error will not be honored. Also, ONLYSOG is a business and not an auction platform like eBay, so prices are not negotiable. Therefore, offers or multiple item discounts will not be entertained. I do support the military and offer a 10% discount on all items once an honorable characterization of military service is confirmed by a DD214 or retiree ID Card. Also, ONLYSOG does not honor prices taken from web page screen shots because changes to this price listing are made regularly as the knife market changes.

ORDERING

You can place an order via email at onlysog@gmail.com or by phone at 760-468-5994 Monday thru Friday 9 a.m. to 4 p.m. PST. If you call and receive a voice message, this means that I'm on the line or unavailable. Please call back or leave a message and I'll promptly return your call. Also, I can be emailed at onlysog@gmail.com with your message. If you have a specific request about a knife, contact me prior to ordering and I'll be pleased to assist you. Please be advised that selling rare, collectible and vintage knives/packaging that are several years old WILL NOT be in new condition, and that slight imperfections from handling or light usage may be present. See returns for additional information.

TAXES

All sales are subject to Nevada State Tax set at 8.375%.

SHIPPING

ONLYSOG is a one-man show - I do everything. It's difficult, but I strive to ship all orders within 48 hours/2 business days from the date of purchase. Although this may not happen with every order, a majority of orders will ship within this time frame. Also, there is no shipping to an address or individual that is different than the billing address of the credit/debit card. This is to prevent credit card fraud and to protect the customer.

SHIPPING WITHIN UNITED STATES

Mailing packages is very expensive. In an effort to reduce shipping costs and expedite receipt of your order, USPS 2-Day Priority Shipping has been the most affordable, reliable and fastest shipping service. Small items may be shipping USPS First Class Shipping in a padded envelope to reduce shipping costs for the customer.

EXPEDITED SHIPPING

ONLYSOG doesn't offer expedited/overnight mailing services. As well as being extremely expensive, they are problematic for everyone. Therefore, to prevent dissatisfied customers, I avoid these expensive shipping services.

APO AND FPO SHIPPING

As a retired Marine, ONLYSOG proudly supports our troops and will ship to an APO or FPO by using the USPS.

INTERNATIONAL SHIPPING

ONLYSOG ships internationally to certain countries even though it's time consuming and difficult. Therefore, a 5-business day period is necessary to process the international customs forms and verification of an accurate

shipping address. It's vitally important that shipping information is 100% accurate so your order is received in a timely manner. The following policies apply to international shipping:

- All orders are shipping via DHL Shipping service.
- Orders must be \$250.00 or more.
- Shipping is limited to the majority of Western Europe, Australia, New Zealand, Japan, Canada and other developed nations.
- The customer is responsible for all shipping fees, duties, taxes, etc.
- Rates for international shipping depend upon the size, weight, value and destination of the package.
- International orders will be shipped as fast as possible. However, I do not control the package once it has shipped, so please do not ask me to contact the shipping company or to track the package.
- The customer will be emailed a DHL tracking number, the date that it was shipped - that's all. Your order will clear customs faster and you will be able to track it step-by-step (not possible via USPS or UPS). If you want the order delivered fast and safe, then FedEx International is the service.
- Do not request for customs forms to be falsified - it's against the law.
- No shipping to Russia due to import duties, brokerage, or customs fees - no exceptions.
- The customer is 100% responsible to know if an item can be shipped to your country. It's impossible to stay abreast of import restrictions for every country, so it's customer's responsibility. I recommend that you either go online and review your country's import restrictions or contact your country's customs department. If a shipped item is returned by your country's customs department or postal service for any reason, I will issue a refund of the purchase price, less taxes and shipping fees.
- Once an item leaves the United States, ONLYSOG is no longer responsible if it is lost, seized by customs, or stolen. I cannot be responsible for these issues, so no refunds are accepted in these cases.
- There are no exceptions to this policy.

RETURN SHIPPING FEES

ONLYSOG does not pay return shipping fees for any reason, unless the wrong item was sent. If you decide that the knife you purchased is not acceptable for any reason, i.e., quality issues such as blade wobble, blade uncentered, grinds or finish issues, etc., the buyer is responsible for the return shipping cost. Further, all warranty issues and claims will be handled between the buyer and the manufacturer. Any costs with shipping back to the manufacturer are the customer's responsibility.

RETURNS

If you are dissatisfied with or your item(s), you may return it for a full refund or replacement (if available). I do ask that customers to respect and not abuse the following policy:

- Returns for a refund are accepted for 7 days from the time the order was received - no exceptions.
- Call 760-468-5994 to receive a return authorization and return shipping address. Once received, ensure the item(s) are promptly mailed back within 72 hours.
- Returns shipped back without authorization or late will not be refunded.
- Return the item(s) in 100% unused condition with all original boxes, packaging, paperwork, labels intact, etc. Orders returned in damaged condition will not be refunded.
- Returns are to be shipped back using the same type of packaging. For example, if an order was received in a box, it should be returned in a box to protect the contents.
- Include a copy of the original receipt detailing the reason for the return.
- Many products that ONLYSOG sells are 20/30+ years old and the original boxes are very fragile. Therefore, please handle everything carefully and return the contents in the same condition. If the item/box is damaged, the value of the item will be diminished, which may reduce the amount refunded.
- ONLYSOG will pay for return shipping if the wrong item is received.
- ONLYSOG reserves the right to not sell to customers for any reason, especially if they are disrespectful, threatening, or habitually return items.

SECURITY OF INFORMATION

ONLYSOG does collect information from users and customers and it is stored in a protected area where the general public does not have access. Your personal information is always safe. ONLYSOG uses the highest industry standards of SSL software available today for secure commerce transactions, it encrypts all your personal information including credit cards numbers, names and address. Our software and credit card processing are PCI compliant.

PRIVACY STATEMENT

ONLYSOG is committed to protecting the online privacy of our visitors and customers.

PERSONAL INFORMATION WHICH WE COLLECT

ONLYSOG may request that you supply personal information, including your e-mail address, postal address, home or work telephone numbers, charge card numbers for such purposes as correspondence and order processing. We also receive and record information through our website such as IP Address, cookie information, but we do not sell it. ONLYSOG does not use personal information for any reason that is not disclosed in this Privacy Policy.

DISCLOSURE TO THIRD PARTIES

ONLYSGOG does not share personal information with any third party. Any information received from you, will not be rented, sold or traded.

QUESTIONS

Questions regarding our Privacy Policy, Security or anything else should be directed via e-mail to onlysog@gmail.com